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Customer No. 33000

PATENT

#9/A
RWB
2-13-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS, AND ARTICLE OF
MANUFACTURE FOR WEB-BASED CONTROL OF A
UNIFIED MULTI-SERVICE COMMUNICATION SYSTEM
Group No. : 2154
Examiner : A.T. Caldwell

BOX FEE AMENDMENT
Commissioner for Patents
Washington, D. C. 20231

RECEIVED
FEB 12 2003
Technology Center 2100

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of December 9, 2002, please amend the above-identified application as follows: